|  |
| --- |
| **Suffolk Constabulary - How to contact your local policing teams** |
| Hello. PC Simon Green here, your Community Engagement Officer.  I am contacting you to highlight the various means of communication now available to the public when you want to contact your local officers and the ways in which your Safer Neighbourhood Team engages.  If you need to report something, the easiest and quickest way is to do use the on-line reporting tool from the Suffolk Constabulary website here [Suffolk Police - Report Something.](https://news.mailshot.suffolk.police.uk/A4221F5BC46A7AAA35B6AE345F320D2454E1DF01AE55DC429B972523F649468E/A962E0292099AE755C031E3374F34112/LE35)  If you need to report a historic crime (after the event), use this link [Suffolk Police - Report Crime](https://news.mailshot.suffolk.police.uk/EC019CA38189BE36786DDA5085C5E5F802E8354DB60E6BDA577CE6851F280185/A962E0292099AE755C031E3374F34112/LE35).  To report a crime being committed or in an emergency, always dial 999.  These on-line reporting tools produce the same result as the reporting person dialling the non-emergency telephone number 101, but without the wait associated with the telephone method. The person will receive an investigation reference via e-mail, often within an hour of sending the report. For those with no internet access, it may save time to ask a friend or family member who does, to report on their behalf, as queues on the 101 system can be excessive due to demand.  If you wish to contact an officer or PCSO in the Halesworth Safer Neighbourhood Team, the e-mail address is [Halesworth.snt@suffolk.police.uk](mailto:Halesworth.snt@suffolk.police.uk). Please **do not** use this to report crime, which should be reported using the methods mentioned above. This is important because reports of crime and the other issues listed on the “Report Something” webpage need to be correctly triaged and dispatched. By not following the correct procedure, this process is by-passed and reports may sit in an e-mail queue un-dispatched.  An example of when to use the SNT e-mail address might be when you would like to speak with somebody for advice.  My e-mail address as your Community Engagement Officer is [CEOhalesworth@suffolk.police.uk](mailto:CEOhalesworth@suffolk.police.uk). I can be contacted for advice too.  If you’d like me to address a community group to speak about policing or policing issues or any other engagement activity, please use my email as above. I am also your first point of contact for Community Speed Watch and for requests to attend schools to address pupils and discuss policing. If you’d like me to hold a Street Meet engagement in your community using our mobile police station. Let me know.  Part of my role also covers posting to our social media pages, [Halesworth Police Facebook](https://news.mailshot.suffolk.police.uk/7ECF69CDC1F02E2718CBDDFF6E13D1CCE1449535921A4460524E96415D5445CA/A962E0292099AE755C031E3374F34112/LE35), [Halesworth Police Twitter](https://news.mailshot.suffolk.police.uk/3470531E7ED0DC8113EEE98493300E04C6BB70E465D6F4A2FFC52B02025522B7/A962E0292099AE755C031E3374F34112/LE35) and  [Suffolk Police Instagram](https://news.mailshot.suffolk.police.uk/7D11E9F0BC27272616EEF5414A96625C36B6D5BC07E8E3470A3D0B55461496BD/A962E0292099AE755C031E3374F34112/LE35), so the messaging facilities provided by these platforms can be used to contact me too.  The locality Inspector, Insp G King can be contacted via [gary.king@suffolk.police.uk](mailto:gary.king@suffolk.police.uk)  Suffolk Police now has a new e-mail address for the public to provide intelligence information [intelligencereporting@suffolk.police.uk](mailto:intelligencereporting@suffolk.police.uk). An example of the use of this might be if you’d like to let us know about suspected drug dealing or other possible or suspected criminality. Notice I’ve used the term “suspected”. If you’re *sure* a crime has occurred, contact us on-line or via 999.  Suffolk Police offers a free e-mailing facility called ‘Police Connect’ which provides up to date information we would like you to know about in the area you live. We use Police Connect to provide information about crime in the area of Suffolk you tell us you want to know about. It helps keep you up to date with how we police in your community. Please subscribe [here](https://news.mailshot.suffolk.police.uk/52703E8847C4E27D4FB09D603E92EDE8A9227B40B301D2295FBF7AE0E9FE4754/A962E0292099AE755C031E3374F34112/LE35) & encourage others to do the same. |